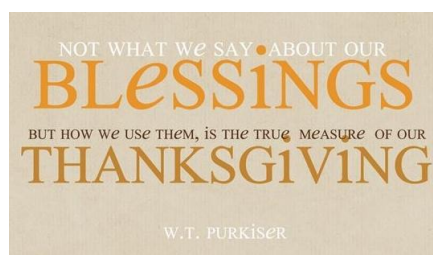


## IN THIS ISSUE

**New Members  
Member Renewals  
Business Highlight  
Ribbon Cutting  
Board of Directors  
Luncheon Review**

## Quote of the Month



## Letter from the Office

### Celebrations

It has been a wonderfully busy month here at the Chamber office. Trying to keep up with our regular schedule as we build for the future. Then preparing for the annual Auction/Dinner certainly kept us moving in and out of the office.

The Auction/Dinner was held on October 20th at the Red Oak Municipal Center and it turned out to be a fantastic event. The dinner was deliciously catered by My Sister's Affair Catering; the entertainment by Doc Gibbs was perfect; The auctioneer, Mark McClure, was awesome; and the attendees were having a great time.

To top it off, we reached our goal and will be able to continue to serve the business members and the community in 2019. Thank you to all the donors and sponsors for helping to make this event a success.

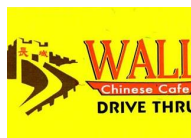
## LUNCHEON

**October 24, 2018**

**Luncheon Sponsor**

Highland Meadows Church  
"Reaching People for Christ"

**Caterer**



**Program Sponsor**



**SPEAKER:**

**Dr. David Deviney**

## Tarleton State University

### *"Tuning Up Your Customer Service: Building Trust"*

Dr. Deviney is a professor at Tarleton State University. He opened the luncheon with small group sharing on the worst customer service the luncheon audience have received. A member of the audience shared his worst experience. We all need these reminders about positive customer service. Whether your business sells hard or soft goods; large or small; for profit or not for profit.

Customers can be wonderful when they are happy with their purchase; refer others; and return to buy our products and services.

Customers can also be very difficult when they are unhappy; feel cheated; or especially not heard. An apology can go a long way.

"The customer isn't always right but they are always the customer."



### DOOR PRIZES

Dr. Goddard - *Red Oak ISD*

Greg Carpenter - *Town Square Title*

GINNY LINDSEY - *TSTC*

Patty Jordan - *RE/MAX Best Realty*

Gabrielle Puckett - *Community National Bank*

Shana Dickens - *Town Square Title*

Melvin Hall - *TSTC*

### NEXT LUNCHEON

November 14, 2018

to be held at Red Oak Municipal Center

SPEAKER: Cindi Lu Gann

*"Protect Your Profession and Your Clients from  
Fraudulent "Imitations"*

## Ribbon Cutting



**RED OAK**  
AREA  
CHAMBER OF COMMERCE

**Ribbon  
Cutting  
Ceremony**



**Zilli**

**Zilli Lash & Hair Bar**  
Monday, October 8th at 11:00  
108 E. Ovilla Rd., #2; Red Oak





## **LONE STAR RETRIEVAL RED OAK, TEXAS**

### **Business Highlight**



101 Austin Blvd., #800  
Red Oak, TX 75154  
(972) 576-1100  
[gary.freeman@homeinstead.com](mailto:gary.freeman@homeinstead.com)

Home Instead Senior Care provides non-medical in-home care, Alzheimer's care, personal care, senior companionship, incidental transportation, respite care, transitional care, Hospice care support, light housekeeping, meal preparation, and 24-hour care. They also do virtual dementia tours and memory screenings.

Their goal is to provide quality in-home care to seniors in Ellis County, while serving as a resource for families on aging related topics including Aging in Place and Dementia Care.

Home Instead is also involved with the Southern Region Walk to End Alzheimer's and has been the Co-Chair for two years in a row.

The office is open from 9am - 4pm Monday through Friday with services available 24/7.

**Building relationships  
in Ellis County for  
150 years**

**Switch to a bank where  
Community Matters.**



**OPEN AN ACCOUNT TODAY!**

102 Harris Avenue, Red Oak  
- 9 locations in Ellis County -

1-877-938-4300

CNBofTexas.com

## RENEWING MEMBERS

Republic Services  
Express Employment Professionals  
Town Square Title  
InterBank  
Ovilla Christian School  
Medical Professional Institute, LLC  
Ellis County SPCA  
Metro Florist and Gifts  
High Speed Telecom, LLC  
Daniel's Den  
Aaron's Designs



## NEW MEMBERS

DFW Rheumatology: Sunny Patel, MD

469-552-6630

Kaplan & Moon

469-831-3004

Regency Healing Medical Clini

817-453-2323

Nward Journey

214-799-1623

Ellis County Youth Expo

972-825-6050



BaylorScott&White

MEDICAL CENTER

WAXAHACHIE

## 2018 Red Oak Chamber Board of Directors

|                      |                                                             |
|----------------------|-------------------------------------------------------------|
| Chair                | Scott Fuller - <i>Life School</i>                           |
| Chair Elect          | David Johnston - <i>Highland Meadows Church</i>             |
| 1st Vice Chair       | Joseph Hartman - <i>SAGU</i>                                |
| Secretary            | Marlana Mossman - <i>Community Nat'l Bank &amp; Trust</i>   |
| Treasurer            | Holly Jones - <i>InterBank</i>                              |
| Immediate Past Chair | Willie Johnson - <i>Journey of Faith</i>                    |
|                      | Barry Moore - <i>Edward Jones</i>                           |
|                      | Cherise Burnett - <i>NOW Magazines</i>                      |
|                      | Dr. Brenda Ross - <i>Red Oak Chiropractic &amp; Therapy</i> |
|                      | Hector Gomez - <i>Freedom Heating &amp; Air</i>             |
|                      | Henry Batson - <i>Faith Fellowship</i>                      |
|                      | Logan Ragsdale - <i>Red Oak Library</i>                     |
|                      | Arthur Pierot - <i>Trinity Oaks Mortgage, LLC</i>           |
|                      | Patty Jordan - <i>RE/MAX Best Realty</i>                    |
|                      | Shane Bernhardt - <i>Keith Ace Hardware</i>                 |
|                      | Tammy Ayala - <i>Prosperity Bank</i>                        |



Mission Statement



Support good business practices  
and to promote new business  
opportunities  
in order to build our Community of  
Tomorrow!

CLICK [HERE](#) TO VISIT YOUR  
ROACC WEBSITE

Red Oak Area Chamber of Commerce | 972-617-0906 | [admin@redoakareachamber.org](mailto:admin@redoakareachamber.org)  
| <http://www.redoakareachamber.org>  
230 E. Ovilla Rd. Ste. A, Red Oak TX ; P.O. Box 2098; Red Oak, TX 75154

Stay Connected



Red Oak Area Chamber of Commerce, 230 E. Ovilla Rd., Suite A, P.O. Box 2098, Red  
Oak, TX 75154

[SafeUnsubscribe™ {recipient's email}](#)

[Forward this email](#) | [Update Profile](#) | [About our service provider](#)

Sent by [admin@redoakareachamber.org](mailto:admin@redoakareachamber.org) in collaboration with

**Constant Contact** 

Try it free today