

# PHC Expo San Diego

Largest Plumbing-Heating-Cooling Expo in San Diego County



## TRAINING SCHEDULE 2019

*Training schedule subject to change and is updated from time to time before the show. Check back regularly or contact us at [training@phccsd.org](mailto:training@phccsd.org) or (858) 693-3855.*

Technical Certifications, Product Trainings and Business Seminars are complimentary to P-H-C Industry Professionals only. Pre-registration is required for morning sessions. Sign-in sheets are located at the Registration Area the day of the show or in the Assigned Classroom in Seaside Pavillion. Seats are limited and are on a first-come, first-serve basis.

*For Registered Attendees only | [www.PHCExpo.org](http://www.PHCExpo.org)  
Sessions begin at 9:00am*

### 2-HOUR TECHNICAL CERTIFICATIONS

- CSST
- PEX
- PE Gas Line
- UPC Book Update 2015 to 2018

### PRODUCT TRAININGS & BUSINESS SEMINARS

- Tankless Water Heating Product Training
- Mobile Technology Insights
- Marketing Trends Business Seminar



### HARASSMENT PREVENTION TRAINING

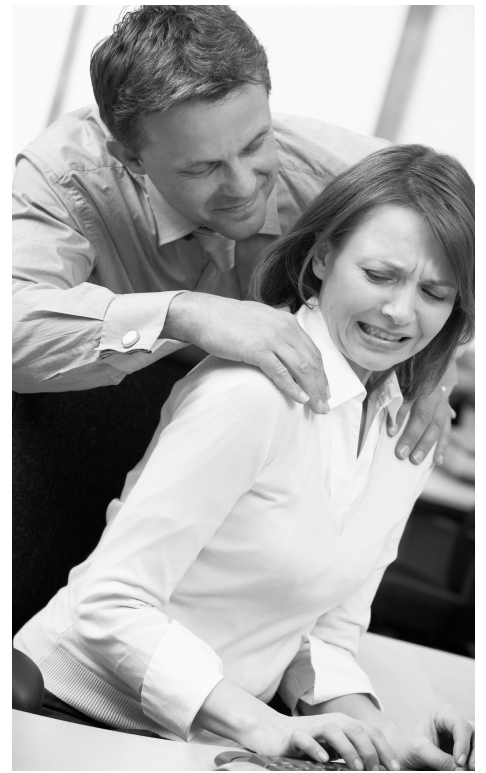
New to PHC Expo San Diego this year are training sessions helping employers meet the new California Law SB 1343, which requires any employer with 5+ employees to provide Harassment Training to their workforce by January 2020.

In these sessions, employees and supervisors learn about incivility, harassment, discrimination and retaliation in the workplace and how to manage these behaviors as a social situation everyone is responsible for stopping. Your team will learn and to role play the steps to take when witnessing all levels of unwelcome behavior. Employees and supervisors attend the first hour of training, then supervisors remain for one additional hour. Proof of completion provided to each attendee at end of session. *Fee required.*

*Training Schedule Revision Date: 04/03/19*



**REGISTER at [www.PHCExpo.org](http://www.PHCExpo.org)**



## **DO YOU HAVE FIVE+ EMPLOYEES? NEW CA LAW REQUIRES HARASSMENT PREVENTION TRAINING BY JAN 1, 2020**

*SB1343 mandates that employers with five or more employees (including independent contractors) provide training to their entire workforce. Employees must receive one hour of training, and any supervisor, manager or owner must receive two.*

*Our training will help you meet this new requirement, AND attendees will learn how to build and maintain a respectful work environment... we keep the legal mumbo jumbo that no one understands to an absolute minimum.*

## COMPLIANT TRAINING FOR THE COMMUNITY

We know that with five, ten or even 49 employees it can be hard to make time to meet this regulation. We're making it easy by offering two sessions at the 2019 PHC Expo.

**2019 Training Date/Location:** Saturday 5/4 (Del Mar Fairgrounds)

**AM Session:** 10 - 11 am All employees; 11 - 12 pm Only supervisory employees

**PM Session:** 1 - 2 pm All employees, 2 - 3 pm Only supervisory employees

**Tickets:** \$20/non-supervisory employee; \$40/supervisory employee

**Register at:** <https://phccsd.org/industry-expo-2019/>

## WHAT YOUR WORKFORCE WILL LEARN

**ALL OF YOUR WORKFORCE** will learn about incivility, harassment, discrimination, and retaliation. They will understand these behaviors as a social situation that everyone is responsible for stopping. They will learn and role play stepping in when witnessing all levels of unwelcome behavior.

In addition, **SUPERVISORS** will learn to identify symptoms of negativity, coach negative behavior before it escalates, and create a respectful culture.

## ABOUT THE TRAINER

**Catherine Mattice Zundel, MA, SPHR, SHRM-SCP**, is a Strategic HR Consultant who assists organizations in building positive cultures. Zundel is the author of three books, has been invited to speak at conferences around the world, and even to share her knowledge about harassment prevention with the Equal Employment Opportunity Commission (EEOC). Catherine has also been cited as an expert in Forbes, on NPR, CNN and more...

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