A. Reference Materials
   The jurisdictional entity in which the Public Safety Telecommunicator serves must have access to the most current editions of the following training manuals:

NFPA

NFPA 1061: Professional Qualifications for Public Safety Telecommunicator

B. The Certification Program offers two (2) levels of Public Safety Telecommunicator Certification:

1. Public Safety Telecommunicator I
   a. Applicants must complete one (1) of the following:
      i. Public Safety Telecommunicator I coursework meeting the requirements of NFPA 1061; or
      ii. TEEX Public Safety Telecommunicator I course.

2. Public Safety Telecommunicator II
   a. Applicants must complete one (1) of the following:
      i. Public Safety Telecommunicator II coursework meeting the requirements of NFPA 1061; or
      ii. TEEX Public Safety Telecommunicator II course.
   b. Applicants must hold or apply concurrently for the following SFFMA certification:
      i. Public Safety Telecommunicator I