

FIRE DEPARTMENT ENVIRONMENT

Robert Logan

Spring Fire Department

ENVIRONMENT

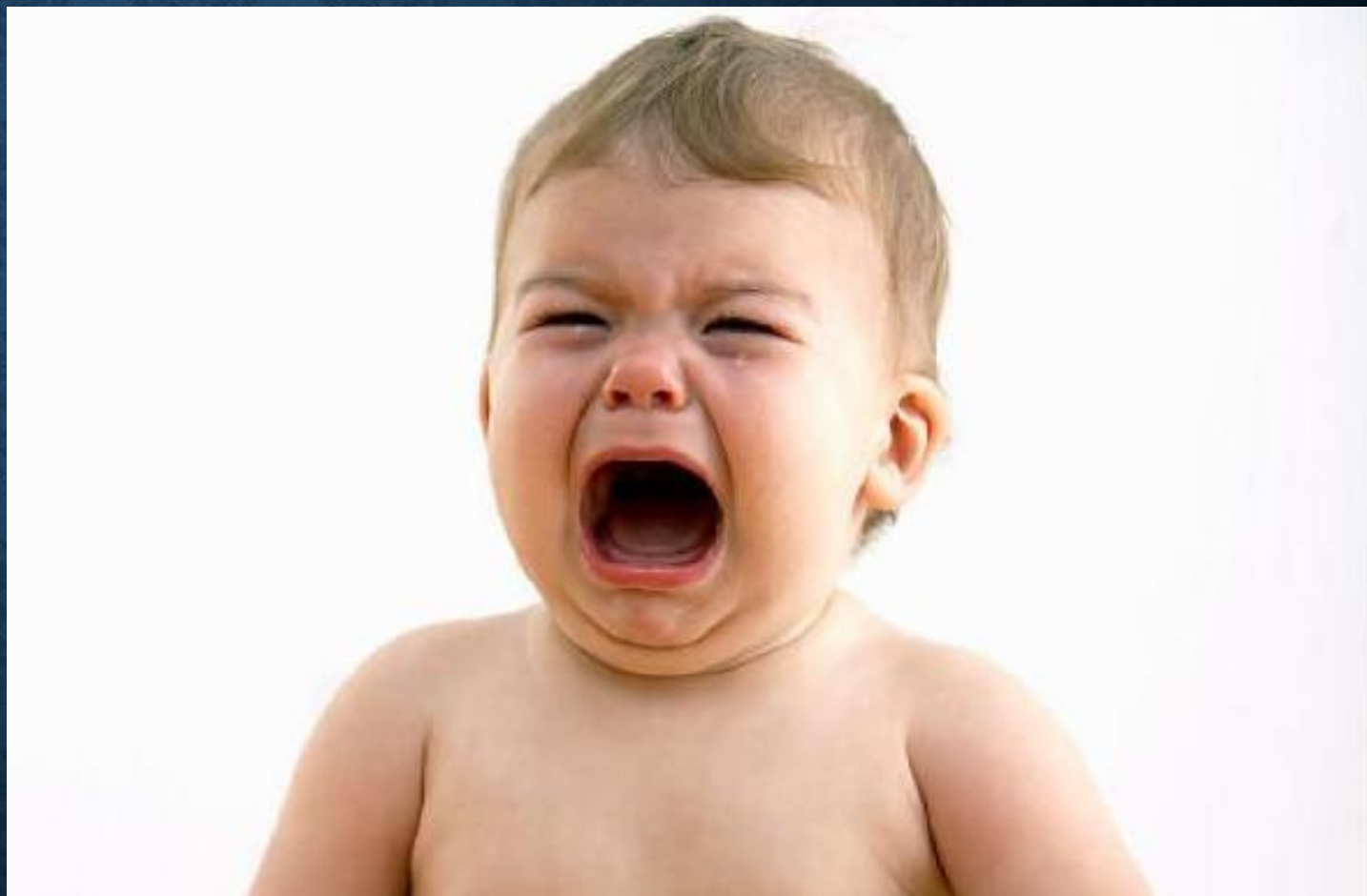
Surrounding conditions, influences, and forces that influence or modify.

- Established 1953
- All volunteer until 1997
- Hired first full time firefighter 2013
- Began hiring additional admin staff 2013
- Ad valorem tax
- Sales tax



INTERNAL INFLUENCES

- Your personnel
 - Motivation
 - Personalities
- Growth changes
- Leadership



OUTSIDE INFLUENCES

- Private sector companies
- Citizens
- Economy
- Media
- Why are there so many fire departments

WHAT IS YOUR MOST IMPORTANT RESOURCE?



The personnel who compose your organization

HIRING

- How many do you need?
- Why are you hiring them?
- What benefits do you have?
- What are you doing to recruit them?
- What are you doing to retain them?
- Do you interview them?
 - What questions do you ask?



FIRE FIGHTER HEALTH

2016:

- 3 - Severe hypertension cases.
- 1 - Cancer.
- 2 - Diabetics.
- 1 - Abnormal EKG's cardiac clearance.
- 1 - NFPA-Disqualifying eyesight deficiency

2017:

- 4 - Severe hypertension
1 - Diabetic
2 - Cardiac
1 - Testicular Mass

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FIRE FIGHTER MENTAL HEALTH

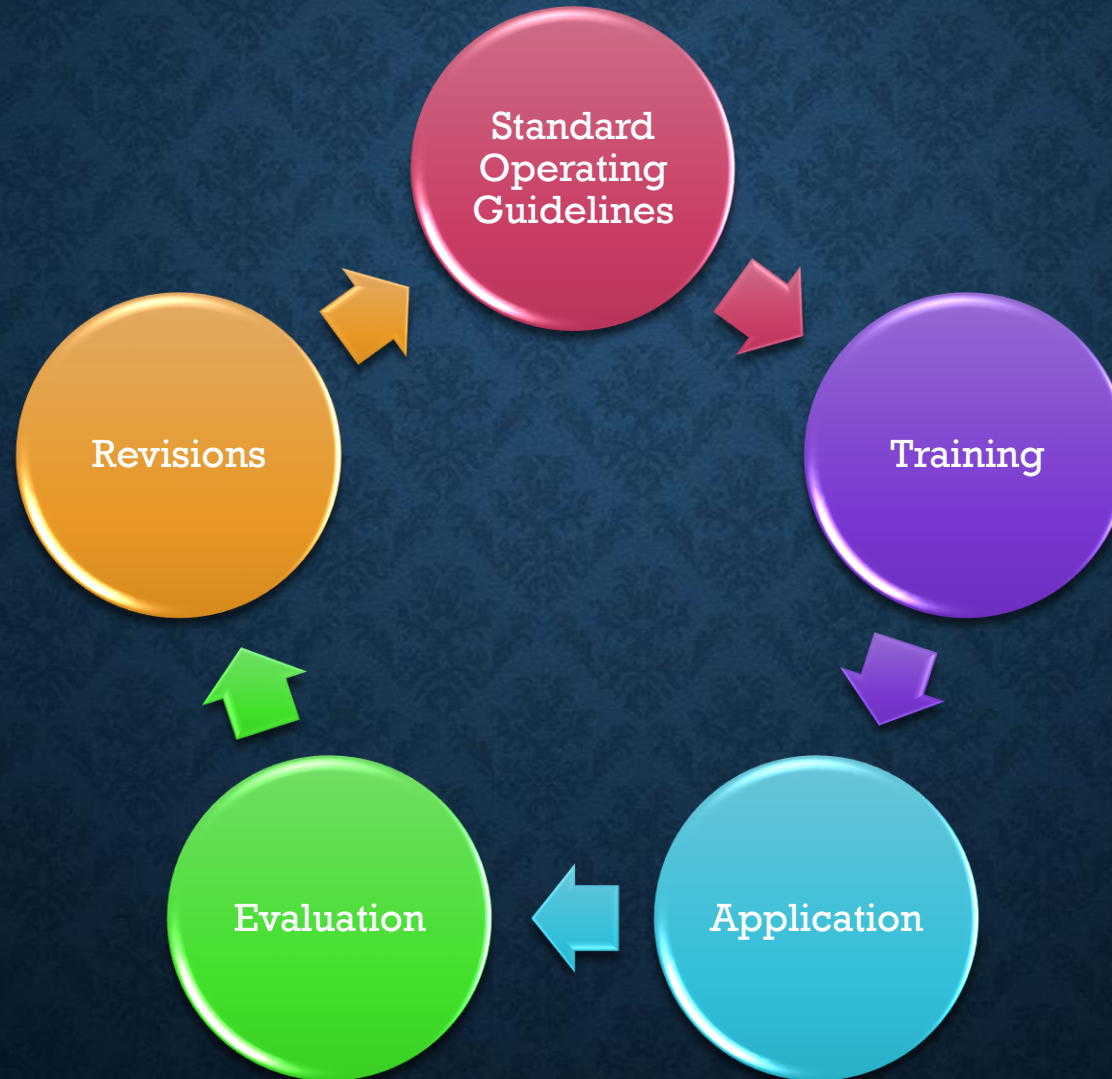


IF ONLY IT WAS THIS OBVIOUS...

BUSINESS REALITY

- We are different than a for profit business
 - Advantage
 - Even if we suck we get money given to us.
 - Disadvantage
 - Even if we suck we get money given to us
 - No incentive to be the most efficient we can be
 - Fortunately we try to be as efficient and effective as possible
 - ESD is our checks and balances to avoid us sucking!

MANAGEMENT MODEL



STANDARD OPERATING GUIDELINES

- Administrative
- Operational

ORGANIZATIONAL FAILURES

- Your Fire Department has failed everyone one of you.
- Officers Manuals?
- Job Descriptions
- Inconsistent Discipline
- Poor Documentation of Discipline

HUMAN RESOURCES

- Promotional opportunities
- USERRA
- FLSA
- FMLA
- Maintaining certifications
- Acknowledging issues going on inside your fire department

EFFECTIVE MEETINGS

- Document Attendance
- You need an Agenda
- Cover all topics consistently
- Encourage input from members
- Listen

YOUR SYSTEM

Operations

- Chain of command
- Apparatus placement
- Pre fire plans
- ISO
- Strategy / Tactics

Support Services

- Fleet maintenance
- Building maintenance
- Information technology

Training

- Minimum standards
- Members, Different / Same
- Conferences
- Grants
- HB 2604 / TIFMAS
- TEEX
- Who's teaching

CUSTOMER EXPECTATIONS

- Rapid Response
- Professionalism
- Problem Mitigation
- Minimal Damage

DEPARTMENT EXPECTATIONS

- Have time to fulfill the duties of the position
- Have support from Spouse or significant other
- Committed to be the best at your position
- Take initiative to become more educated
- Apply Constant and Never-ending Improvement
- Train to the next level

RESPONSE MODEL

- From home
- Staffing
- Combination



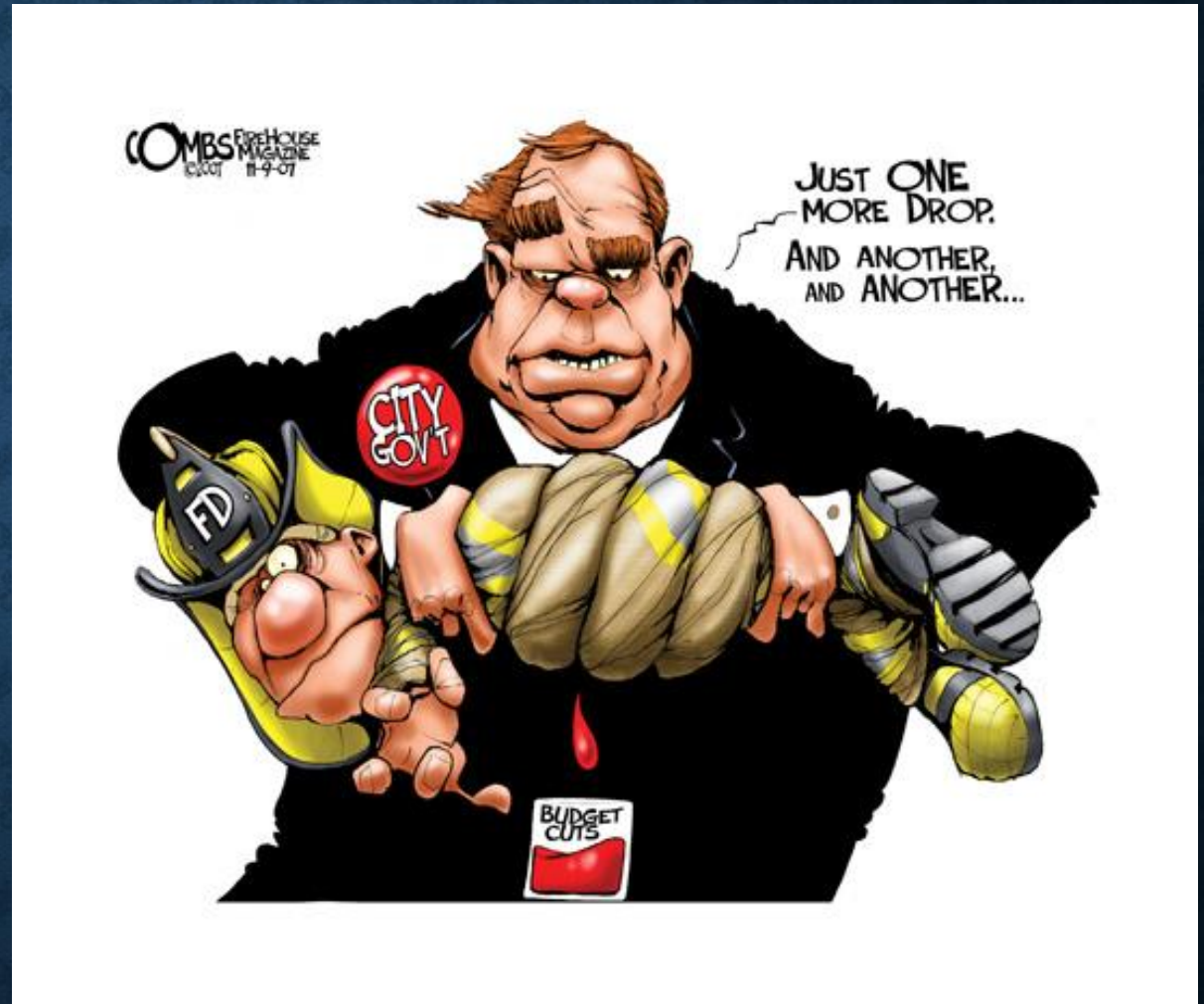
ESD RELATIONSHIPS

How often do you see them?

How involved are they?

Who are they?

Why are they there?



SOCIAL MEDIA

Is it a problem in your department?

Who are your friends on it?

Do you have a policy?



NEWS MEDIA

How often do you talk to them?

Are you prepared for them?

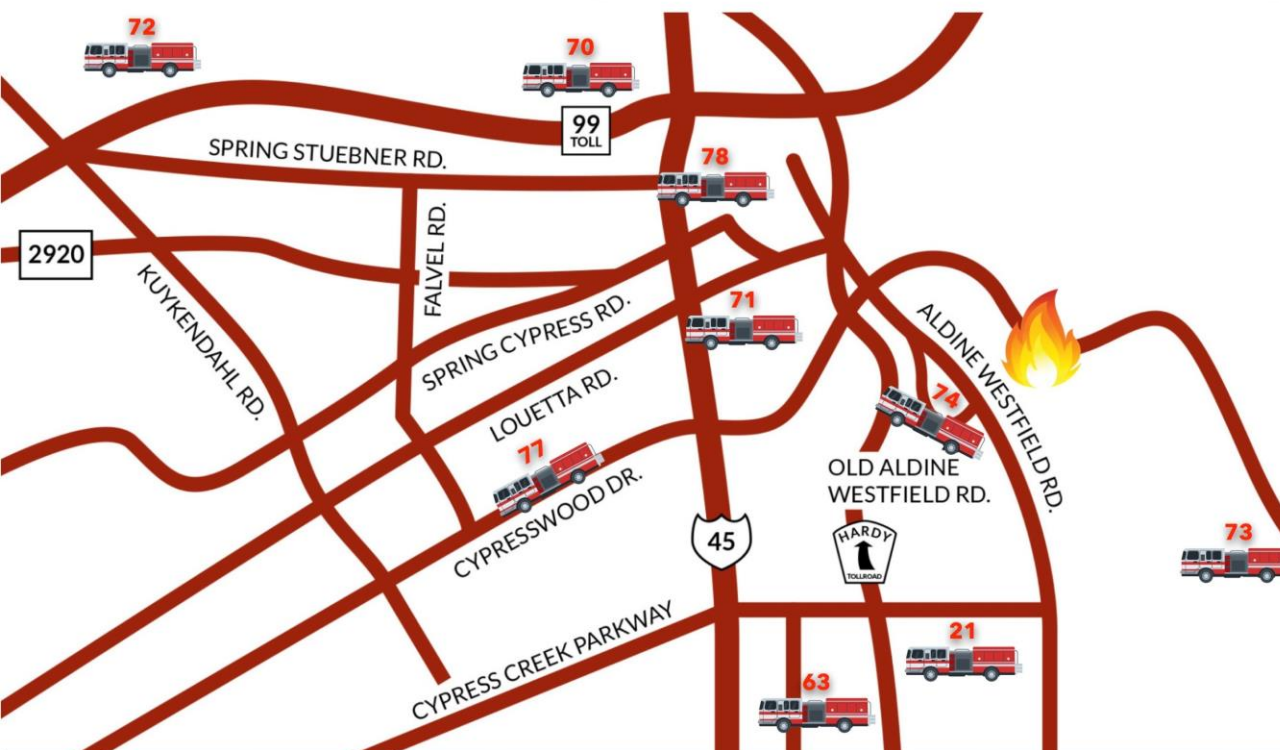
Friend or foe?

Why are they calling?





APPARATUS	RESPONSE TIME	HIGH TO LOW
SPRING ENGINE 78	DID NOT RESPOND - NO FIREFIGHTERS	
SPRING ENGINE 74	03 HOURS 22 MINUTES 45 SECONDS	
SPRING SQUAD 77	27 MINUTES 31 SECONDS	
SPRING TOWER 70	18 MINUTES 08 SECONDS	
SPRING DISTRICT 71	17 MINUTES 08 SECONDS	
PFD ENGINE 63	15 MINUTES 19 SECONDS	
SPRING DISTRICT 70	15 MINUTES 14 SECONDS	
SPRING ENGINE 70	12 MINUTES 03 SECONDS	
ALDINE ENGINE 21	11 MINUTES 28 SECONDS	
SPRING ENGINE 71	09 MINUTES 17 SECONDS	
SPRING RESCUE 71	08 MINUTES 58 SECONDS	
SPRING ENGINE 73	08 MINUTES 02 SECONDS	



CLOSEST FIRE TRUCK TOOK
OVER 3 HOURS
TO **RESPOND** TO CALL

Spring Fire Engine Takes Nearly 3.5 Hours To Arrive On-Scene of Fatal Fire That Left Mother and Daughter Dead

Spring, Texas – January 30th, 2018: A mother and daughter were killed and the father and two sons were critically injured in an early morning fire on Saturday, January 20, 2018. The Spring Fire Department responded to the blaze but now the public is questioning why the closest fire truck, located exactly 1 mile from the fire, took 3 hours and 22 minutes to arrive on the scene.

At 12:37 AM, the Spring Fire Department was dispatched to a residential fire in the 23000 block of Pebworth Place in the Cypress Trails of Timber Lane Subdivision. Within minutes of receiving the call, deputies from Precinct 4 Constable Mark Herman's Office arrived on the scene to find fire coming from the home. Constable Deputies quickly jumped into action, went inside the residence and began pulling people out of the home. If it wasn't for the quick response and heroic actions of the deputies, our community would be mourning the loss of possibly an entire family. Sadly, while the father and son were able to make it out alive, the mother and daughter perished in the fire.

Spring Happenings has uncovered some disturbing information that the Spring Fire Department doesn't want the public to know about – a response time that could have made a difference between life or death. According to records obtained from SFD, the closest fire truck, Spring Engine 74 which is located exactly one mile from the fatal fire took 3 hours, 22 minutes and 45 seconds to arrive on the scene of the fire. Spring Engine 78 which was dispatched to the fatal fire, never responded at all.

If you think the nearly 3.5 hour response time was bad just wait until you see what else we have uncovered. Over the next few weeks, Spring Happenings will be running a multi-article series investigating the Spring Fire Department and how they put your tax dollars to work. Stay tuned.



FATALITY FIRE RESPONSE TIMES

A mother and daughter were killed in an early morning fire on Saturday, January 20, 2018. The Spring Fire Department responded to the blaze but now the public is questioning why the closest fire truck, exactly 1 mile from the scene, took over 3 hours and 22 minutes to arrive on the scene.

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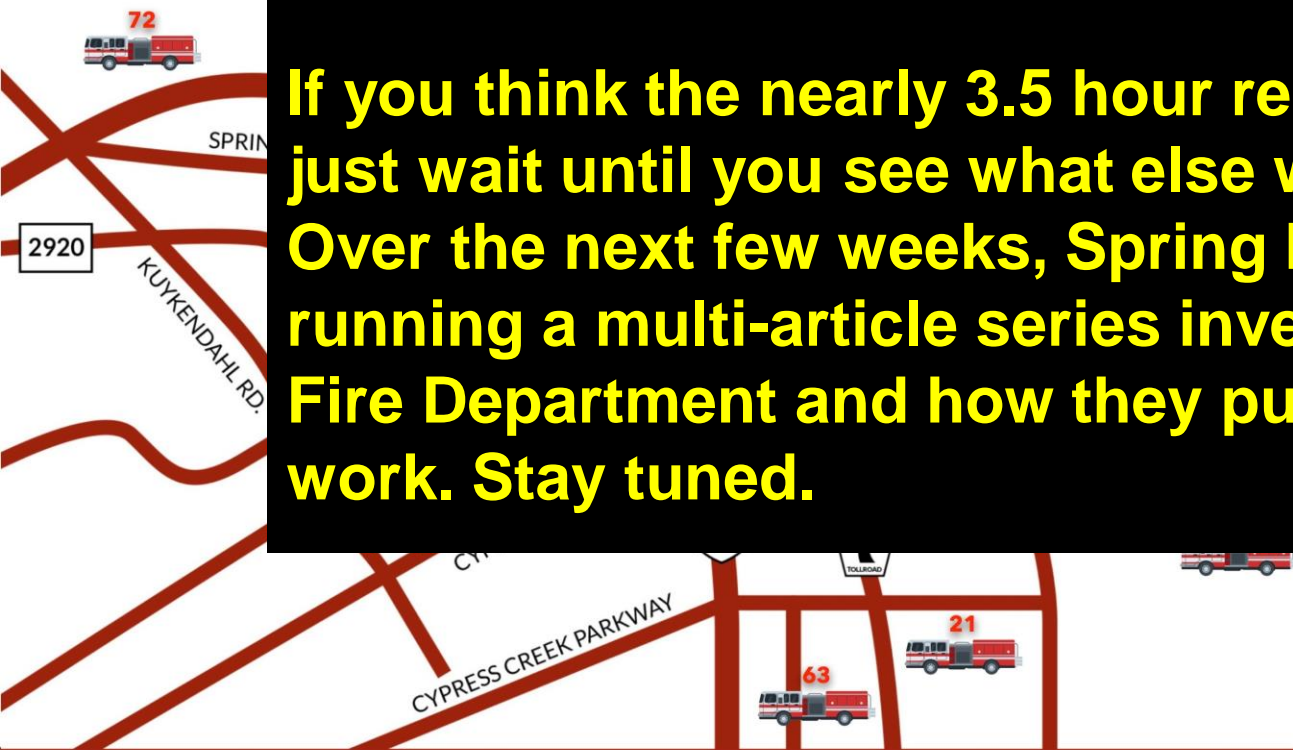
Spring Fire Engine Takes Nearly 3.5 Hours To Arrive On-Scene of Fatal Fire That Left Mother and Daughter Dead

Spring, Texas - January 20th, 2018: A mother and daughter were killed in an early morning fire. The Spring Fire Department responded to the call but why the closest fire truck, exactly 1 mile from the scene, took over 3 hours and 22 minutes to arrive is a question that has been asked many times.

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As deputies from the Cypress Trails of Timber arrived on the scene to find the mother and daughter, deputies quickly jumped into action, trying to get the mother and daughter out of the home. If it was not for the deputies, the mother and daughter would not have made it out alive, the mother and daughter would have been killed. This is a disturbing information that the public needs to know about – a difference between life or death.



According to records obtained from SFD, the closest fire truck, Spring Engine 74 which is located exactly one mile from the fatal fire took 3 hours, 22 minutes and 45 seconds to arrive on the scene of the fire. Spring Engine 78 which was dispatched to the fatal fire, never responded at all.



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NEWS AT 10:00



THE SPRING FIRE
FAMILY GAINED

24

NEW FULL TIME
FIREFIGHTERS IN 2018

#SpringFireValue
@SpringFDTX



SPRING FIRE DEPARTMENT
CELEBRATED

SPRING VOL. FIRE DEPT.

65

YEARS OF SERVICE
IN 2018

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@SpringFDTX



SPRING FIREFIGHTERS
WERE DISPATCHED TO

6,489

9-1-1 CALLS
IN 2018

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@SpringFDTX



IN 2018, SPRING FIRE
DEPARTMENT INSTALLED

319

SMOKE DETECTORS

175 Batteries changed 400 Houses checked

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@SpringFDTX



IN 2018 SPRING
FIREFIGHTERS
PARTICIPATED IN

211

COMMUNITY EVENTS

#SpringFireValue
@SpringFDTX



SPRING FIRE
DEPARTMENT VIDEOS
WERE VIEWED

787,166

ON FACEBOOK
IN 2018

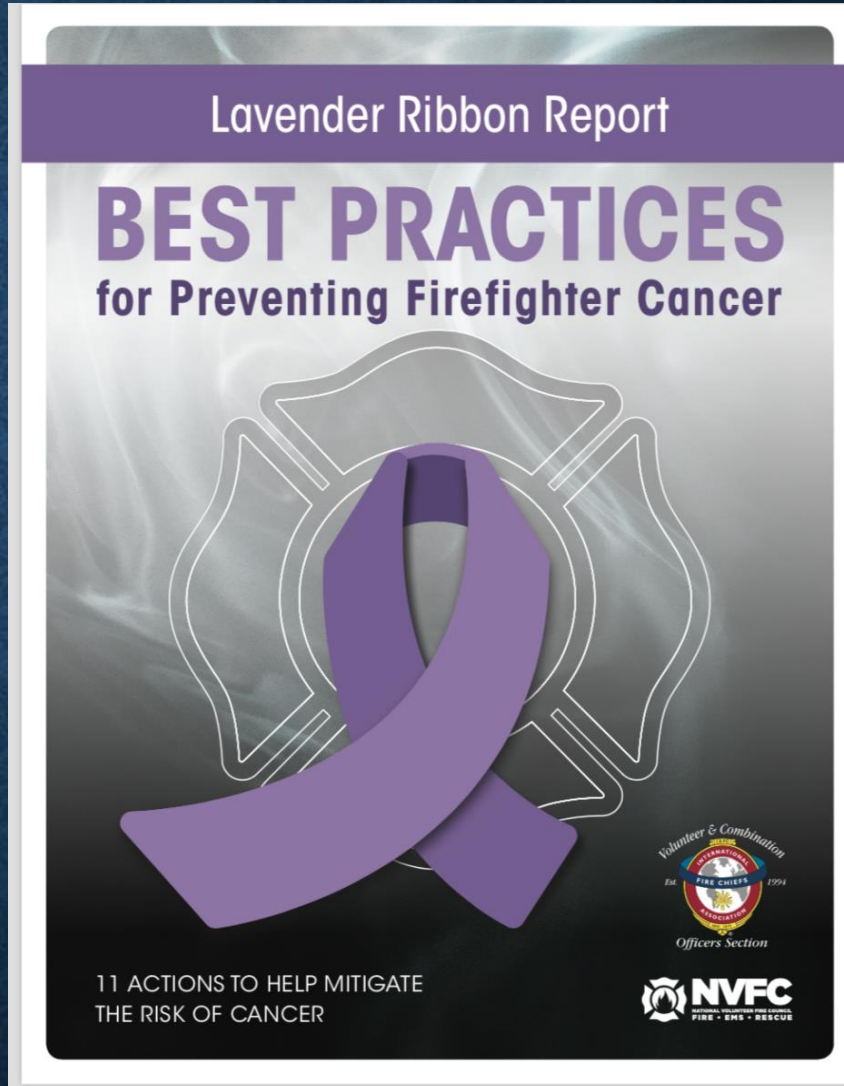
#SpringFireValue
@SpringFDTX



CANCER



1. Wear PPE throughout overhaul
2. Issue a second hood
3. Begin immediate gross decon
4. Wipe down exposed areas with wipes
5. Change your clothes and wash them as soon as possible
6. Shower within the hour
7. Prohibit PPE outside of apparatus floor. (i.e. kitchen, dorms, etc.)
8. Decontaminate apparatus seats, tools and surfaces
9. Get an annual physical
10. Don't use tobacco products
11. Fully document all chemical and fire exposures on incident reports





SPRING FIRE DEPARTMENT

11/05/61

Captain Darrell Falls

01/20/16





THANK YOU!

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