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| **8:30–10:00 am** | Tuesday, February 26, 2019  **Government Affairs and Sub-Committee Meetings** | **Chapel** |
| **10:00am–11:30pm** | **Board of Directors Meeting** | **Chapel** |
| **11:00am** | **Registration Desk Opens** | **Promenade** |
| **11:30–1:00pm** | **Lunch—Membership Meeting** | **Canyon** |
| **1:00–2:30pm** | **Value-based Purchasing in New Mexico Medicaid**  **Behaviors and Unmet Needs: A Deeper Dive**  **Survey Readiness for Assisted Living** | **Mesa B**  **Mesa A**  **Mesa C** |
| **2:30–3:00pm** | **Break** | **Promenade** |
|  |  | **Anasazi** |
| **3:00–4:30pm** | **Nursing Facility Regulatory Update**  **Assisted Living Regulatory Update**  **Division of Health Improvement: An Update for Nursing Facilities and Medicaid Pay for Performance: New Opportunities** | **Mesa A**  **Mesa B**  **Chapel** |
| **5:30—7:30pm** | **Assisted Living Task Force Dinner** | **Chapel** |
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| Wednesday, February 27, 2019 | | |
| **8:00–8:30am** | **Coffee and Danish** | **Promenade** |
| **8:30–10:00am** | **Complaint Investigations 101** | **Mesa A and B** |
| **9:30–10:00am** | **Break** | **Promenade** |
| **10:00–11:30am** | **Requirements of Participation Phase 3**  **Assisted Living Updates** | **Mesa A and B**  **Mesa C** |
| **11:30–1:00pm** | **Luncheon—Legislative Update** | **Canyon** |
| **1:30–3:00pm** | **Managing the Business of People** | **Mesa Ballroom** |
| **3:00–3:30pm** | **Refreshment Break** | **Promenade** |
| **3:30–5:00pm** | **Managing the Business of People** | **Mesa Ballroom** |
| **5:30–7:30pm** | **Education Committee Meeting** | **Chapel** |

Thursday, February 28, 2019

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| **7:00–8:00am**  **8:00–9:45am**  **9:45—10:00am**  **10:00–11:30am** | **Regulatory/Clinical Meeting**  **State of Healthcare Breakfast**  **Break**  **Advocacy 101**  **Reducing your Hospital Readmissions: This is not a Solo Sport!**  **Assisted Living Best Practices** | **Chapel**  **Mesa Ball Room**  **Promenade**  **Mesa A**  **Mesa B**  **Mesa C** |

**Tuesday, February 26, 2019**

**Meetings**

**Government Affairs Committee**

Time: 8:30 am to 10:00 am

Location: Chapel Room

**Board**

Time: 10:00 am to 11:30 am

Location: Chapel Room

**Member Lunch**

Time: 11:30

Location: Canyon Ballroom

**Breakout Sessions**

**Tuesday, February 26, 2019, 1:00 to 2:30 pm**

**Behaviors and Unmet Needs: A Deeper Dive**

Location: Mesa A

**Summary**

By now, we’re aware that “behaviors” are a form of communication and stem from unmet needs. How does this translate to the kind of interventions staff use to prevent or respond to behaviors? Where does this fit in with your facility assessment, training, and staff competencies? And how can we do better? Join Shannon Cupka Project Manager at HealthInsight and Pat Whitacre, Director of Quality/Clinical Services for NMHCA for an interactive workshop. Come with your questions, leave with new ideas and tools you can implement in your building.

**Value-based Purchasing in New Mexico Medicaid**

Location: Mesa B

**Summary**

The Center's for Medicare and Medicaid Services' (CMS) Skilled Nursing Facility (SNF) Value-Based Purchasing (VBP) Program focuses on better outcomes and rewards skilled nursing facilities with incentive payments for the quality of care they give to people with Medicare, in particular reducing hospital readmissions. Dr. David Gifford will join us to discuss VBP in New Mexico and what the implementation of VBP in Medicaid payments might look like based on the current discussions.

**Survey Readiness for Assisted Living**

Location: Mesa C

**Summary**

Join this round-table discussion on survey readiness in Assisted Living facilities and take away tools to help you be ready for surveyors at any time.

**Tuesday, February 26, 2019, 3:00 to 4:30 pm**

**Assisted Living Regulatory Update**

Location: Mesa B

**Summary**

Join Alana Curlee for an Assisted Living regulatory update that includes the new environmental rules, recent board of pharmacy tags as well as an overview of basic survey issues and processes.

**Nursing Facility Regulatory Update**

Location: Mesa A

**Summary**

Join Maurella Sooh, Bureau Chief for the District Operations Bureau/Division of Health Improvement and other DHI staff and leaders to discuss more frequently cited tags as well as other updates.

**Common Dental and Vision Needs and Solutions**

Location: Mesa C

**Summary**

Comprehensive Mobile Care is sponsoring this session on the importance of dental and vision services in skilled nursing facilities.

**Meetings**

**Assisted Living Task Force Meeting and Dinner**

Time: 5:30 pm to 7:30 pm

Location: Chapel Room

\*Please RSVP with Tracy Alter

**General Session**

**Wednesday, February 27, 2019 8:30 to 10:00 am**

**Complaint Investigations 101**

Location: Mesa A and B

**Summary**

James Perez, Complaint Program Manager from the Program Operations Bureau / Division of Health Improvement, will provide members with training on how to conduct an investigation in the facility. This training is for all facility types. The training will cover the Requirements for facility Self Reporting, examples, regulation requirements, the definition of Abuse, Neglect, and Exploitation. It will also explain what type of information is needed in the self-report. It will also discuss good investigation techniques.

**Breakout Sessions**

**Wednesday, February 27, 2019, 10:00 am -11:30 pm**

**Requirements of Participation Phase 3**

Location: Mesa A and B

**Summary**

With phase 3 of the final rule required by November, trauma-informed care and behavioral health services compliance are conversations that should be had. Join Barbara Speedling to discuss how compliance focuses on psychosocial assessment, learning to distinguish between dementia and other issues (i.e. PTSD, mental disorders, ID/DD, substance abuse, etc.) in the assessment and care planning process, and addressing the boredom factor.

**Assisted Living Updates**

Location: Mesa C

**Summary**

Join Bonnie Zeiler, NMHCA’s Assisted Living Task Force Chair, and Gerald Hamilton, Past President, NMHCA and NCAL Secretary/Treasurer to learn about local and national initiatives and concerns.

**Legislative Update Luncheon**

**Wednesday, February 27, 2019, 12:00 to 1:30**

Location: Canyon Ballroom

**Summary**

Members of the NMHCA Government Affairs committee will provide an update on legislation or other issues that NMHCA is following which could have an impact on LTC. In addition, Tracy Alter, Senior Director of Member Services for NMHCA, will provide a short tutorial of the new website and accessing the member portal.

**General Session**

**Wednesday, February 27, 2019, 1:30 to 3:00 pm**

**Managing the Business of People**

Location: Mesa Ballroom

**Summary**

Staff recruitment and retention has emerged as a growing concern for many facilities. As the nation faces a significant nursing shortage, staff turnover, particularly at the management and supervisory levels, causes the facility to remain in a state of instability. Achieving an environment of care that speaks equally to the quality of life for residents and the quality of work life for staff requires education and training that goes beyond addressing what the resident needs. It’s time to begin asking what those working in the facility need. This session offers practical guidance in developing an effective strategy for anticipating and addressing the organizational behaviors that challenge the facility’s ability to achieve its goals.

**Wednesday, February 27, 2019, 3:30 to 5:00 pm**

**Managing the Business of People Part 2**

Location: Mesa Ballroom

**Summary**

Continued from the 1:30 to 3:00 pm session.

**Meetings**

**Wednesday, February 27, 2019, 5:30 to 7:30 pm**

**Education Committee Meeting and Dinner**

Location: Chappel Room

**Summary**

Please RSVP with Tracy Alter

**Thursday, February 28, 2019, 7:00 am to 8:00 am**

**Regulatory / Clinical Breakfast**

Location: Chappel Room

**General Session**

**Thursday, February 28, 2019, 8:00 am to 9:45 am**

**State of Health Care and Quality Awards**

Location: Mesa Ballroom

**Summary**

There is new leadership in New Mexico. Come learn about the new vision for Long Term Care from state leadership including our new Governor, our new Cabinet Secretary of Human Services, Legislative Finance staff as well as State Representatives and Senators. HealthInsight will also be presenting their Quality Awards.

**Breakout Sessions**

**Thursday, February 28, 2019, 10:00 am -11:30 am**

**Reducing your Hospital Readmissions: This is not a Solo Sport!**

Location: Mesa A

**Summary**

Value-Based Purchasing is here to stay! Starting October 1, 2018, all SNFs received a payment adjustment to their SNF Medicare Part A claims ranging from a 2 percent cut to potentially a 1.5 percent increase based on rehospitalization rates in prior years. Did you know that approximately 61% of New Mexico’s nursing homes received a cut? Value-based purchasing is coming to New Mexico home health agencies next. We have some work to do! Join this interactive workshop with your nursing facility and home health colleagues to learn tangible strategies high performers used to keep their readmission rates low, community collaborations leading to successful transitions and explore the role that everyone in your organization can play in improving your performance. Because home Health Agencies are next in line to implement, the time to learn from each other is now! Come with your questions and challenges, leave with great ideas.

**Advocacy 101**

Location: Mesa B

**Summary**

Attendees of this Advocacy Training will get all the information that they need for a successful legislative visit with their elected official. The session will provide an overview of the legislative process; describe how to communicate with legislators; and how to craft an effective message. This will be an excellent primer for anyone with reservations about advocacy to prepare for the Roundhouse Rally. NMHCA Board Members and Government Affairs Chair and Member, Michael Jacobs and Lashuan Bethea will provide an overview of NMHCA specific issues that you can discuss with your legislator.

**Assisted Living Best Practices**

Location: Mesa C

**Summary**

A round table discussion of best practices for quality improvement in assisted living.

**Roundhouse Rally**

**Thursday, February 28, 2019, 12:00 pm**

Location: Roundhouse Rotunda

**Summary**

This is a critical legislative session and we need your voice to help support our legislative agenda. Boxed lunches will be served at the Roundhouse Rotunda. Vans will transport you from the hotel to the Roundhouse. During lunch, you will hear from champions of our industry and get inspired to meet with your elected officials to make your voice heard! You must pre-register for this session.