**CONNECTING COMMUNITY & COMMERCE SINCE 1913** 

### THE OUTLOOK OF MARKETING IN 2019

As 2019 kicks off, businesses are looking for new competitive advantages and ways to connect with more customers. The following highly effective mediums were presented by Gummi Sigurdarson, CEO, RedKnight at a recent Business Connectors.



Hyper Targeting—Hyper targeting is going to be more prevalent and a great strategy in 2019. It will also be the key to spending your money wisely. Instead of thinking in large broad scopes of who you are marketing to, pick a very niche audience and go after it.... All out and everywhere!

**Video**—This will be the most over-hyped tool in 2019. There is more video being uploaded every week than any human being could watch in a lifetime. There are predictions that video will rule bandwidth and internet usage in 2019, but that does not mean they will be watching your stuff. If you are going to get into the video game, do it with a purpose and understanding of who you are targeting with your video. Creating videos just to create videos serves no purpose whatsoever.

**Microsites**—These sites are hybrids between landing pages and websites. Major brands have started using these - some for long periods of time, some to support a single campaign or event and others just for a day. Microsites can be a great way to reach a niche audience on a niche topic. So consider these a legitimate option for you in 2019.

**Personalization**—If content is king personalization is its queen. This goes hand in hand with hyper targeted marketing. People don't want things to be generic any longer. Basically, they want it personalized; ideally, you put their name on it.

Email Marketing—This is something that never went away, but we believe the strategic use of emails will have a huge impact again in 2019. If you can utilize it correctly and send the right information to the right audience in your database, this can be a huge opportunity. Even if you have regular emails going out, 2019 is the year to review what emails you send to whom. It's time to stop making the assumption that everybody wants to hear the same message.

**Social Media**—Social media can be effective as long as you keep up with the basics. That includes somewhat regular posts and making sure you are on the right platform based on your target market. To really capitalize on social media, utilize the ad platforms on these mediums. Many businesses haven't even begun to tap into ad platforms fully.

Direct Mail— Last but not least, we think that direct mail is going to be the ruler of the marketing kingdom again in 2019. Of course, that is assuming



you utilize it correctly. The age of sending out thousands of mailers and taking a shotgun approach is probably gone. What will rule is targeting your mail to the right audience and hitting them often, in conjunction with other mediums.

RedKnight is a full service marketing, consulting and print company located in Colmar.



IN THIS ISSUE President's Message Member News

Upcoming Programs
Welcome New Members
Member Renewals

Member Milestones Recent Events & Photos Prospector Advertisers

### **CHAMBER BOARD OF DIRECTORS**

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### **PROSPECTOR**

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for Greater Montgomery County

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**Chamber Satellite Office** 

676 DeKalb Pike, Suite #208, Blue Bell, PA 19422

### A MESSAGE FROM THE PRESIDENT'S DESK



"Innovation is change that unlocks new value."

- Jamie Notter

The Chamber continues to grow because of the support and engagement of our over 800 members. We always welcome your suggestions and comments for change and improvement. I am happy to share that your input has led to the creation of a Young Professionals Council for the 40 and under members. YPC provides the opportunity to build relation-

ships, improve networking skills and career advancement through development programming. The format for Business Connectors was changed this year to include a learning component along with networking and now meets twice monthly as well as "on the road" at member locations. The Annual Business Expo is moving to Montgomery County Community College for attendee convenience. Finally, programming is being developed to focus on topics of interest for the business executive. Our first event will be in May on Artificial Intelligence. Please continue to share your input in order that together we can continue to build a strong business community.

Best,

Pam

### **CHAMBER STAFF**

Kim Nguyen, Vice President, Member Services Wendy Custer, Member Relations Manager Steve O'Driscoll, Member Development Carol Schultz, Events Coordinator

### THANK YOU TO OUR ANNUAL SPONSORS



































# Outroing.

### **Outgoing Chair Recognition**

Mike Coakley, Kreischer Miller, was recognized for his service as board chair. The Chamber had its largest one year membership growth during his term along with expansion through the Colonial Business Association. Greg Gifford, Rubin Glickman Steinberg & Gifford and Jim Madanci, Shoprite were also recognized for their service as board members.

### 2019 Executive Committee



Front Row: Nanette Carney, The Carney Group, Treasurer, Mary Griffith-Alfarano, Fulton Bank, Secretary, Michael Coakley, Kreischer Miller, Immediate Past Chair. Back Row: Duncan Reed, Edward Jones Investments, Chair, Gaetan Giannini, Montgomery County Community College, Vice Chair.



### Welcome New Board Members



Nancy Dunleavy
Dunleavy & Associates



Ed Harris

Valley Forge Tourism &

Convention Board



Jeremy Neely
Acts Retirement-Life
Communities



**David Onorato, Esq.** *Hladik Onorato and Federman, LLP* 



Kirk Walters
The Walters Group

### The TASA Group

Located in Blue Bell, PA, in "the round building" on DeKalb Pike The TASA Group connects the legal and business worlds with the finest consulting or testifying experts available locally, nationally and globally.

"Service. Service. Service. We answer a need that attorneys have in preparing their case, whether it be plaintiff and/or defense, in a very ethical way," said, Jay Rosen, one of the owners of The TASA Group.

Since our founding in 1956, we have earned a solid reputation as the most comprehensive, innovative and central resource for attorneys, insurance companies, businesses, and government organizations seeking assistance with litigation (plaintiff and/or defense), general consulting for business matters that require an industry expert, and alternative dispute resolution.

Our service begins with one of our operations staff members either in TASAmed, TASconsulting or TASA having a conversation, during which they carefully assess your requirements. It continues with our customized referrals of candidates, and follow-up to ensure that we have met all of your needs.

The TASA Group has an exceptional record of employee longevity: More than 35% have 5-15 years of service; 25% have 15-20 years; and 13% have more than twenty years. This outstanding record of experience, institutional memory, and accomplishment benefits clients and experts in every interaction. It translates to careful attention to detail, rapid response, and intelligent referrals.

Located in Blue Bell, PA, in "the round building" on DeKalb Pike, As a result, we save you many hours of costly search time and The TASA Group connects the legal and business worlds with the effort of locating essential expertise on your own.

Each year, The TASA Group fields thousands of requests for assistance. No other firm in our industry offers and successfully refers as many experts in as many categories as we do.

"We've always adapted to the changing technology which required new and different kinds of expertise. I see that happening at a faster clip in present day and in the next five years," commented, Jay Rosen.

In addition, we continue to expand our portfolio with services that include, expert profiles, expert witness research products, and a free, acclaimed webinar series offering CLE credit in some states. In addition, we continue to develop and foster relationships/partnerships with local and national organizations and businesses to offer more comprehensive, timesaving and cost-effective services to our clients.



The TASA Group 1166 DeKalb Pike Blue Bell, PA 19422 TASAnet.com



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### MILESTONE CELEBRATIONS

Re-Pack, Inc. is celebrating 20 years as a member of The Chamber. Receiving our token of appreciation is President Rick Surprise.





Thank you to Round Guys Brewing Company for your 5 years of supporting the business community. Receiving The Chamber's token of appreciation is Mark Armstrong and owner Scott Rudich.

# BPN Leadership Team

# BUSINESS PARTNERSHIP NETWORK (BPN) RECOGNIZES OUTGOING CHAIRS(BPN)



We had the opportunity today to recognize and thank Scott Polsky, Offit | Kurman, as the outgoing chair for the Lansdale BPN. Scott is one of the founding members of BPN and through the past four years has been been very active in helping to grow and improve the value of his group.



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Please join us in congratulating Dan Bencsik, <u>Bux-Mont Awards</u>, for serving as the 2018 Chair of the Indian Valley Business Partnership Network group. It was fun to surprise Dan with a plaque made by his company, thanks to the help of his brother Adam!





We were happy to recognize April Donahue, <u>QNB Bank</u>, for her leadership as Chair of the Montgomeryville BPN group. April helped launch our third group last year doubling the number of members during her tenure.

### **MEMBER NEWS**

American Heritage Credit Union's Julian Gerace, Digital Marketing & Social Media Specialist, was named Philadelphia Chapter of Credit Unions 2019 Credit Union Ambassador. His winning presentation on how using new empa-



thetic marketing techniques within social media and lifestyle content can develop enhanced loyalty among members will take him to the State Contest Finals, scheduled to take place in May 2019.



Hamburg, Rubin, Mullin, Maxwell & Lupin, PC is pleased to announce that Senator John C. Rafferty, Jr. has re-joined the firm after serving four terms as the Pennsylvania State Senator for the 44th District. He previously practiced with the firm in the mid-nineties and will be with the firm in an Of

Counsel capacity. In addition, State Representative Timothy Briggs, a member of the of the Real Estate, Land Use and Municipal Departments at the firm, was named Democratic minority chairman of the Pennsylvania House Judiciary Committee. Prior to his election to

the State House, Tim worked with some of the most prominent and influential legislators in the region and country.





<u>Keystone Opportunity Center</u> is stepping up to expand its food pantry services as food insecurity in the region continues to rise. The agency has assumed operation of the weekly "Fresh For All"

neighborhood food distribution event formerly run by Philabundance in Souderton. This new venture will be the start of a new Mobile Food Pantry Program that will allow them to distribute more food out in the community, such as in senior centers. Fresh For All serves approximately 150 people every week, greatly expanding Keystone's efforts to fight hunger and poverty in Bucks and Montgomery Counties.

McCloskey Partners, LLC is excited to have Jaime Maltese join the team as a Human Resources Assistant. In addition to holding a Bachelor of Arts degree in Psychology and a Master of Arts degree in Counseling from Arcadia Univer-



sity, Jaime has 10 years of experience in higher education as an academic advisor and adjunct instructor. She joined the team after deciding to make a career change and transfer her skills and passion for perseverance and grit to the field of human resources.

Montgomery County Community College's Gregory Skelley has been appointed as the new Executive Director of Workforce Development & Continuing Education. He previously held leadership and project management positions at Rutgers University, Stevens Institute of Technology, and New Jersey Institute of Technology, among others. MCCC's



Workforce Development Division provides flexible, customized high-quality training programs to individuals, business, and organizations in Montgomery County and the region.

<u>Penn Foundation</u> is proud to have named Kimberly Detwiler Vice President of Advancement and Communications. Wayne Mugrauer, Penn Foundation President and CEO, stated, "Kim brings a wealth of experi-



ence and a commitment to community that will help [us] not only sustain the 40 programs we currently offer but also forge new relationships that will enhance our service offerings."

QNB Bank proudly announces the promotions of Cheryl Morris to Senior Vice President, Chief Credit Officer and Lori Pinkerton to Assistant Vice President, Credit Manager. Cheryl has been in banking for 28 years, and Lori has been with QNB for 14 years. Despite their busy work schedules,



both women remain active in their communities. Cheryl plays handbells



and serves on the Adult Education Committee at Doylestown Presbyterian Church, and Lori serves as a volunteer for Habitat for Humanity's "build days" and community park clean-up days in the Lehigh Valley.

Right at Home of Bucks & Montgomery Counties has been selected by Caring.com as one of America's top-rated in-home care agencies with the website's "Caring Super Star of 2019" recognition. In fact, of the 50 in-home care agencies that received the prestigious award, 22 were Right at Home agencies, which was more than any other organization. Jerry Lawson, franchisee and owner of the Bucks & Montgomery location, said "I joined the franchise system with the intention of providing personalized and reliable services to our community's aging members. This award is a wonderful public recognition of the hard work our team performs year-round."

VNA Foundation of Greater North Penn announces the appointment of

Diana Loukedis Doherty as their new Executive Director following a transition with the organization's founding Director, Joann Kline who will retire in the Spring. Diana served on the Board of the VNA Foundation from 2016-2018 and recently managed the Seybert Foundation.



# Put Your News on Our Home Page! Member News Can be Submitted online:

Chambergmc.org/login then Click **News Releases** on left column

Formerly the Community Health & Youth Foundation, The Chamber's 501c3 affiliate recently clarified its mission to support the school districts and other nonprofit organizations in providing programming and opportunities for the youth in the Greater Montgomery County region. One initiative includes Community Reading Day, which this year will be held on May 7th. Over 100 business and community individuals will share the gift of literacy by reading to 2500 second grade students. The 21st annual Reading Day book is about a local boy, Chase and the challenges he has to overcome. The book is written by his mother, through the eyes of his older brother.



The Foundation is also hosting a networking event to learn more about how you can get involved as well as to meet Chase and his family to kick off Reading Day.

Registration for both Reading Day and the Networking Meet & Greet is now open at www.chamberamc.org

### **Community Youth Foundation**



**Networking Meet & Greet** Join The Chamber and The Community Youth Foundation as we network and meet the author of our 21st Annual Community Reading Day story!

CHASE-MAN How My Brother Became A Real Superhero



### Light refreshments to be served!

Tuesday, April 30th, 5:00 - 7:00 PM Volpe Enterprises, 217 Church Road, Suite A, North Wales, PA 19454

Register at www.chambergmc.org

215-362-9200 or info@chyfmontco.org or find us on





### **Souderton Telford Main Streets** presents So You Think You Can Cook

March 6th 6:00 - 8:00pm Franconia Heritage Banquet & Conference Center

The Chamber staff will be competing. Please come out to this great event and help us win.



### **Montgomery County Manufacturing & Trades Expo**

March 12th 9:00am - 1:00pm The Greater Oaks Philadelphia Expo Center

Learn about career pathways in manufacturing and trades. Great for students, parents and educators.



**North Wales Library** presents **Taste of Montgomery County** 

March 28th 5:30 - 8:00pm **Montgomery County Community** College

Try foods from local restaurants and other eateries. Buy your tickets in advance to save.



Do you want to...

...build relationships with a diverse network of peers, improve your networking skills, advance your career with professional and personal development, and more?

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For more information, please visit <a href="https://www.chambergmc.org/young-professional-council">https://www.chambergmc.org/young-professional-council</a>



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The Alliance of Women in Business is not a traditional networking group in that it is designed to promote collaboration, brainstorming and sharing of business knowledge and experiences

### **Meeting Calendar**

March 19

**Networking with a Purpose**Kristin Kane, Kane Partners Social Media

April 16

Stress and Mindset
Patty Ferry, Whole Body Yoga



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**ELEVATOR** 

PITCH

### **NETWORKING TIPS**

### **5 Ways to Upgrade Your Elevator Pitch**

It typically takes about 20 to 30 seconds to ride from the top to the bottom of a building in an elevator. Whether you are travelling on an elevator, waiting in an airport departure lounge, or meeting a new contact at a networking event, the usual starting question you will be asked is "what do you do?"

Read the full article by Steve O'Driscoll, Membership Development here.

### **WELCOME NEW MEMBERS**

1SlickHome - Keller Williams Real Estate - Montgomeryville Geoffrey Slick 1slickhome.com

Carlee Myers Personal Training, LLC Carlee Myers

Conshohocken Center for Emotional Health Carolyn Fortenberry

ccehtherapy.com

**Davis Painting**Colby Davis
<a href="mailto:davispaintingllc.com">davispaintingllc.com</a>

Global Travel Advisors
Joseph Affatato
globaltvl.com

GotBizBuzz, LLC Strategic Branding & Marketing Karen Kessler gotbizbuzz.com

Higher Information Group Lauren Myers higherinfogroup.com

Hyopsys, LLC
Tim Wicks

JCAdvantage Judy Arnold

hyopsys.com

Longevity Income Solutions Michael Mastroieni longevityis.com

Mayes, LLC Greg Mayes mayescm.com

MHxDesigns Kyu Om mhxdesigns.com

Office Evolution (Horsham) Mark Delehey

officeevolution.com

Penn Community Bank
Trevor Harrison
penncommunitybank.com

Penn State Abington Marjie Devlin abington.psu.edu

Percheron Management, LLC James Wrigley percheronmgmt.com

Pro Home Restorations, Inc. Andrew Hohorst prohomerestorations.com

Republic Bank Dennis Wolf

myrepublicbank.com

Scoogi's Italian Kitchen & Bar Robert Rosato scoogis.com

Simon Media Christopher Simon clsimon.com

stmainst.org

Souderton Telford Main Streets Jordana Fitzgerald

Ten7 Brewing Company Karen Coleman ten7brewing.com

**TerraVida Holistic Centers** Alayna Ryan <u>terravidahc.com</u>

The Mark McGuire Team -Keller Williams -Montgomeryville John Ernst movingbucksmont.com

Wells Fargo Dean Hasen wellsfargo.com

Wilftek, LLC Fred Wilf wilftek.com

Wisler Pearlstein, LLP Adam Fernandez wislerpearlstein.com



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- Commitment without the pressure that the national groups impose
- Supported by a Chamber of Commerce well known for making business connections
- Open to guests

For more information, visit www.bpnmontco.com or call 215-362-9200.

Business Partnership Network 217 Church Road, Suite C North Wales, PA 19454 **Business Partnership Network** 

**Meeting Locations** 

Tuesdays 7:00am - 8:30am Lansdale

Wednesdays 11:30am –1:00pm

Montgomeryville

Blue Bell

Thursdays 7:30am - 9:00am Indian Valley

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Baum, Smith & Clemens, LLP \*

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Bee, Bergvall & Company

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Delta Community Supports, Inc. \*

DeSales University - Access Program \*

Doylestown Health \*

DunlapSLK \*

F. Ambrose Moving

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Agency

Fishman Sales

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Grand View Health \*

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And the Winner is... Marilyn Catti, About Flags performing her rendition of "Blowing in the Wind." Runner up was Andy Prescott, Prescott Insurance who sang "Toes." The additional karaoke competitor's included above from left: Patrick Gallagher, DJB Specialties, "End of the World as We Know it" Dan Reavy, McMahon Associates, "Lyin' Eyes" and Larry Mays, UFC Gym, "Being With You."



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