

Notice to Marietta Bucks Redeemers,

When you became a redemption point you signed a Marietta Bucks Agreement agreeing to:

- ✓ inform your employees of the Marietta Bucks program
- ✓ be responsible for checking the authenticity of Marietta Bucks by treating them in the same manner as a check
- ✓ ask the customer to sign the certificate in the space provided
- ✓ to ask for customer identification
- ✓ to use a check deposit stamp or company stamp on the back of each buck before sending for redemption



What do I do if a customer presents Marietta Bucks that have expired?

• We follow a strict expiration policy. Please do not accept expired bucks. The certificates are valid for three years from date of issuance.

What do I do if a customer redeems Marietta Bucks for less than their value?

- we suggest giving the customer a store credit (such as a gift card) so that they come back to your store, or
- give them the difference in cash

What do I do if the Marietta Buck doesn't have all of the stamps (Date and seal of authenticity)?

- If you question the authenticity
 - If it is M-F between 9-5pm call 740-373-5176 to verify the Buck, OR
 - If It is after hours please do not accept the Buck if it looks questionable, then call us at your earliest convenience.

Please do not accept Marietta Bucks that are missing the stamps, the serial number or appear to be forged or photo copies. If you have any questions regarding Marietta Bucks, please email us at <u>info@mariettachamber.com</u> or call 740-373-5176. Thank you.