

Mission Chamber of Commerce

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Chamber AGM March 16: Meet your nominees

On March 16th the Mission Regional Chamber of Commerce will be hosting its AGM. During this Annual General Meeting luncheon, we ask members to endorse bylaw changes, approve yearly financials and elect new Directors to the governing Board and its Executive.

The Board is presently seeking four directors to fill a twoyear term and an additional two directors to fill a one-year open position on the Board. Nominees are required to be members in good standing of the Mission Chamber of Commerce. The following is a

list of nominations presented by the Board of Directors. Additional nominees may be brought forth from the membership during the meeting for consideration.

For President, One year term – one candidate to serve until March 31, 2018



Dave Sawatzky, Nutek Sign Creations

Co-Owner of Nutek Sign Creations, David is a Community Minded, Family-Centric Business Professional; experienced in Management & Leadership, Client Relations and Business

Development. In addition to being President of the Mission Regional Chamber of Commerce, he also sits on the Government Affairs Committee and is a member of the Abbotsford Flying Club.

For Director, Two year term – 4 spots available

Sean Melia, Prospera Credit Union

Manager of Mission's Prospera Credit Union since 2004, Sean has enjoyed his involvement in the Chamber over the past 12 years. Sean is also a fully involved community leader who has provided representation on the Mission Economic Development Select Committee, Community Futures North Fraser and Mission Community Services Society. Additionally, Sean is the Treasurer and board member of the Mission Hospice Society. He is a 12-year member of the Rotary Club of Mission Mid Day and a former Big Brother.

Tony Luck, Investors Group

Tony is an Associate Consultant at Investors Group Financial Services and joined the company in 2006 after a twenty-seven-year career with BC Hydro. Tony was elected to a three-year term as a Councillor with the District of Mission. He recently concluded two terms as the chair of the University of the Fraser Valley Alumni Association and is currently a director of the Mission Community Foundation and chair of the Investment Committee.



Tia Everitt, Chartwell Cedarbrooke Chateau

Tia Everitt is Sales and Marketing Consultant at Chartwell Cedarbrooke Retirement Residence. Tia has been in this role for the past 2.5 years and looks forward to continuing to serve

Mission families and the community in this capacity. Tia is Director and Principal of Incipe Cooperative, a consulting firm. Tia is presently active on the Chamber's Policy & Government Affairs committee and is Treasurer of MAC Senior Service Providers Association. Tia is an active volunteer as an official with Swim BC and the Chilliwack Spartans Swim Club.



Raj Patara, Fraser Valley Health Care

Raj went to school at Mount Royal University, in Calgary, completing her Bachelor of Arts degree. Throughout the years, Raj has worked

in the political world, which took her to Victoria and Vancouver. Raj moved to the Fraser Valley in 2011 and started a role as Fund Development Coordinator with the Fraser Valley Health Care Foundation. Raj's commitment to her community is also very important as a Rotarian. She has been presented a Don Funk Award, received a Paul Harris Fellowship Award, as well as the Presidents Award two years in a row.

For Vice President, One year term – one candidate to serve until March 31, 2018



Andrea Walker, Walker Park Media

Andrea Walker is a freelance graphic designer and photographer and has been operating Walker Park Media, a boutique digital design agency serving small and medium business

since 2010. Originating from Maple Ridge, Andrea was chair of Maple Ridge SPAC in 2011 before leaving her position when her family moved to Mission. Andrea is currently chair of the Mission Horse Club communications committee and organizer of Help Portrait Ridge Meadows.

For Treasurer, One year term - one candidate to serve until March 31, 2018



Alana Martens, CPA, CGA, ACE Hardware (formerly Fraser Valley Building Supplies)

With over 10 years' experience in Finance and Accounting, has been at Fraser Valley Building Supplies for 5 years where she loves her job

as CFO. Alana has been on the MRCC Board since 2015 and currently chairs the Events Committee. She is also Treasurer for the UN Women Advisory Committee for Vancouver.















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Tony Luck VICE PRESIDENT



TREASURER



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Brian Rock



Andrea Walker



Alana Martens



Jason Hughes DIRECTOR



iona Kiimczai *DIRECTOR*



Asvind Mani



JJ Whitley DIRECTOR



Allan Main LIAISON,



Randy Hawes DOM LIAISON



Carlo Billinger

MARCH 2017 President's Report

Welcome to March everyone! It appears to me that Mother Nature is holding onto winter with the tightest grip we've seen in a long time! In the western sky the sun is shining but overhead the snow is falling. It seems very prophetic that Spring is not quite here, but quickly heading our way. With the advent of spring, the time of renewal and growth, what better way for a business community to renew and grow then to help shape the leadership of the Mission Chamber. Join us on March 16th as we elect a new board of directors to guide the future, shaping the path that the Chamber will take over the next few years. The time that has past by since our last AGM has seemingly evaporated with a blink of an eye. As president, it has been my incredible pleasure to work with so many dedicated, like minded individuals around the board table and within our committees over the past year. I look forward to collaborating with many of these selfless volunteers in a variety of capacities in the future. Mission is very lucky to have such generous and selfless volunteers.

Last month we celebrated the pinnacle of business success in Mission with the Business Excellence Awards. What an incredible night! Almost two weeks have passed since the event and I am still hearing from those who attended,

expressing not only how impressed they were with the evenings program but more importantly how impressed and appreciative they are with those businesses who were nominated and the many sponsors who really stepped up to make it a celebration to remember Again I am grateful to those who made this great event happen, it set the tone for what is to come in the remainder of 2017.

Just as in 2016, a focus in 2017 will be on change. Change in our events - to make the chamber more accessible to more members. Change in our benefits - to provide even greater value, and change in our educational opportunities - to help our business community grow and have the tools to be more competitive. For instance, the Chamber is now bringing in more Worldhost training opportunities to assist local customer service focused businesses to provide training to staff at a very affordable rate. For the non-profit sector, we will be offering a Board Governance training workshop, and to round out just a few events planned so far, we will be offering a "Google" workshop to assist businesses in understanding how to use google to their advantage and navigate the online marketing world.

If the recent Business Excellence



David Sawatzky
PRESIDENT

Awards is an indication of anything, I am sure the rest of 2017 will shape into an outstanding year. I encourage you to get involved with the Chamber and take advantage of all the amazing benefits that your membership offers. Engage with the Chamber though our UFV research project to let us know how you want your Chamber to serve you, or join a committee and be hands on with the development of the polices, programs, events and services we provide. The opportunities are endless!

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For Director, One year term – 2 spots available



Asvind Mani, Mission Automotive

Mr Asvind Mani is the chief executive officer and general manager of Mission Automotive. He founded The Mission Automotive Group (formerly the MMA Group) in 2003 which now

includes Mac's Towing and Recycling Corporation and Lakshmi Development Ltd. Mr Mani began his career working in the automotive industry and has more than 10 years' experience working in the automotive and steel related industries.



JJ Whitley, DV8 Multimedia

JJ has been involved in three areas of Media in the past 20+ years; Websites, Photography-Videography and Animation. Having Clients like FujiFilm USA, Sheraton Hotels, Maynards,

YWCA and Pioneer Chrysler Jeep / Signature Mazda etc. He has created a network of people who want their message to be seen through his mediums. JJ has directed at the CBC and been an Exec Producer for 24/7 Films, JJ has created many films and shorts for the 24 Hr Film Race as well





President's Award:

Crawford Quietly Makes A Big Difference In Community

by RICK RAKE, Click Media Works

Cal Crawford, according to his peers, is the kind of guy every profession and community wants and needs because more selfless people like him are needed.

His list of his accomplishments in Mission since he arrived here as manager of Realty World in 1989 is impressive. And those who know him well sang his praises on video last week when he was awarded the President's Award for exemplary community service at the 2016 Mission Business Excellence Awards.

"I knew something was up when I walked into the Clarke Theatre and saw a dozen members of my family in the crowd," said Crawford, whose son, Stacey is Mission's economic development officer. His daughter, Cassy, is a teacher in Abbotsford.

"My wife, Sharon, has been a big player in my volunteer work. She put up with so much of my time away from home," he said. But he still finds time for



woodworking and riding his motorcycle.

"I volunteer because I enjoy it," he said. "My parents also gave of their time, and when I saw that I became a great believer in giving back. I don't do it for the recognition."

A realtor for almost four decades, Crawford's service in the community includes membership on the board of directors for Mission Community Services Society, Mission Kinsmen, North Fraser Community Futures, Mission International

Cultural Association, Mission Mid-Day Rotary Club and the Mission Chamber for which he president since 1991.

work with Mission Showcase, Candlelight Parade, Mission's 100th anniversary or his epic coffee meetings downtown with a group known as the Senators, including the late Mart Kenney, Albert McMahon, Fenmo Boswyk and Bill Harris, and he will have a lot to say.

community heroes today, he said, are Mission contributors Sean Melia and Ron Leger.

Former Fraser Valley Real Estate board president Scott Olson described Crawford, who retired last year, this way: "He has dedicated himself to our profession elevating it to the highest level by displaying impeccable standards of business ethics and teaching those same standards to hundreds of colleagues over the years."

UPCOMING EVENTS

March 16th

CHAMBER MONTHLY LUNCHEON - ANNUAL GENERAL MEETING & WORKBC/ITA PRESENTATION

Join us for the year's round up, covering financials and election of new members to the Board of Directors. Special guests from Work BC and ITA will be on hand for a presentation to address labour market shortages and training opportunities Place: Mission Golf & Country Club Time: 11:30am-1:30pm Price: \$20 members \$25 non members

March 20th

WORLDHOST FUNDAMENTALS A one-day workshop that teaches front-line employees the skills and techniques required to provide exceptional customer service. Designed and delivered by certified trainers, this WorldHost® Training Services workshop was created in 1985 to prepare BC's tourism workforce to host the world at Vancouver's Expo '86. BOOK NOW SPACE IS LIMITED

Place: 209-33123 1st Avenue Time: 9:00 am (registration at 8:45) to 4:30pm Price: \$85 + GST

March 27th **MP ROUNDTABLE**

Open to members only

WITH MP JATI SIDHU

Join our local Federal Representative for an early morning roundtable event. Bring your questions, concerns and comments and let you voice be heard on issues that affect your business. Place: Chartwell Cedarbrooke Theatre Room 32331-7th Avenue, Mission Time: 8am-9am Price: Free to attend

To REGISTER for these events visit our website at missionchamber.bc.ca or call 604-826-6914 or e: member_services@missionchamber.bc.ca



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Presented by: **Deb McClelland Executive Director & Governance Specialist Kamloops Chamber of Commerce**

Date: Saturday, April 29th, 2017

Time: 9:00am-2:00pm

Location: Chartwell Cedarbrooke Chateau

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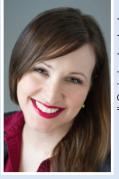


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World-Class Customer Service Training is returning to Mission.

Worldhost training services workshops are once again being offered through the Mission Visitor Centre and Mission Chamber of Commerce. Designed and delivered by certified trainers, this WorldHost® Training Services workshop was launched as the SuperHost® program in 1985, offering customer service training for EXPO '86 in BC, Canada. Since then, the program has expanded, evolved and rebranded to become the standard for customer service excellence in BC, as well as an internationally recognized leader in training for the tourism industry.

Individuals obtaining WorldHost certification, gain the skills and confidence required to excel at customer service. For businesses choosing WorldHost training, your investment distinguishes your business with a competitive edge.

We believe that great customer service is great business. Therefore. WorldHost Training Services has developed workshops to encourage skill development in a wide variety of areas and for specific markets and sectors.

This is a one-day course teaching front-line employees the skills and techniques needed for world-class service professionalism. The workshop is open to members and nonmembers. Businesses can also arrange for customized workshops for their specific needs.*

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Objectives of the **Fundamentals workshop**

- Understand the importance of excellent customer service
- Learn how to communicate

more effectively and

• Learn how to demonstrate attentiveness to customer

efficiently with customers

• Understand the social and economic contribution of a healthy tourism industry.



NEXT TRAINING DATE:

March 20, 2017 9:00 am - 4:30pm

Cost: \$85 (plus tax) per person

To register visit www.MissionChamber. BC.ca Or email info@ missionchamberbc.ca or call #604-826-6914

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